



# The Consortium Trust

*Where together excellence and pupils thrive*

## Terms & Conditions

### ***Cancellations and refunds***

Once a booking has been made online you can cancel by clicking on the link in your booking confirmation email. No refunds will be given but you will be able to rebook for an alternative date.

### ***Late pick up***

The child needs to be collected by 6pm and if they are more than 15 minutes late the parent will be fined by invoice at a cost of £5.

### ***SEND and additional information***

Parents and carers are required to provide any information that will enable us to support their child and ensure their safety and needs are being met for example by providing appropriate staffing levels. This might include SEND, safeguarding or additional support needs (medical, allergies, emotional or behavioural needs).